



CLAREWOOD HOUSE

SENIOR COMMUNITY

November 19, 2020

Dear Friends,

Independent Living: Currently we have no reported Covid-19 cases for residents or teammates. Daily visitation is allowed 7 days per week in the resident's apartment, up to 2 persons per day. We eliminated the age restriction of 18 or older. We recommend visitation between 8am-6pm. Outdoor visitation on the front porch is permitted for up to 4 visitors. All visitors should socially distance, wear masks and hand sanitize. Residents are permitted to leave anytime, but if they are staying overnight or longer elsewhere, the resident will need to quarantine in their apartment for 14 days, upon their return. (This is for the protection of your fellow residents).

Assisted Living: Currently, there are no residents with Covid-19, and one teammate is positive for Covid-19. The teammate will return to work on November 23. Visitation is restricted until November 23rd. On November 24th, visitation resumes. For indoor visitation, one person may visit a resident with use of a Plexiglas divider. Supervised, outdoor visits with up to 4 persons are permitted, as long as visitors and residents social distance, wear masks and hand sanitize. All visits must be scheduled in advance. Contact the Activities Director, Jerimae Quetula (jerimae@clarewoodhouse.com, 713-774-5821 x224). Residents are permitted to leave for the day, but if they are away overnight, they will need to quarantine for 14 days upon return.

Extended Care Center: Currently we have no residents or teammates with Covid-19 infections. Supervised indoor visitation is permitted, for one person with use of a Plexiglas divider. Outdoor visits for up to 2 persons are permitted, with social distancing and masks. All visits are by appointment only. Contact Activity Director Evelyn Malveaux (evelyn@clarewoodhouse.com, 713-774-5821 x221). Residents are permitted to leave the facility, but if they stay overnight, they will need to quarantine for 14 days.

For all residents and families: With the current surge in Covid-19 cases in Harris County, Clarewood wants to remind everyone that leaving the facility could increase a resident's risk for exposure to COVID-19. The risk is further increased by factors such as resident's health status, the positivity rate, or attending large gatherings. Therefore, holiday outings are discouraged. Residents will be required to quarantine for 14 days upon return to the facility if they are away overnight, or have any potential risk of exposure during any outing.

Unfortunately, this year we will not be having Thanksgiving or Christmas Holiday Parties or meals in our Auditorium. Chef Joseph will be preparing a special meal for each holiday. Independent Living residents may order a meal to be delivered to their room for themselves and up to 2 guests. Call 713-774-5821, x204 to order holiday meals. The special holiday meal will be served to Assisted Living and ECC residents, unless they request otherwise.

For the most up to date information about our Covid-19 status, please visit www.clarewoodhouse.com and click on the Covid-19 banner. You can call our dedicated hotline at 713-778-8287. You may also contact me at patrick@clarewoodhouse.com, 713-774-5821, ext. 211.

If you have family or friends that want to be added to our e-mail list for updates, please send an e-mail to covid-19@clarewoodhouse.com. In the email list your name, e-mail, the name of the family member/resident and if they are in Independent living, Assisted Living or Extended Care Center.

Sincerely,

Patrick Pheifer, MS, LNFA

Executive Director