

CLAREWOOD HOUSE
OFFICE OF THE EXECUTIVE DIRECTOR

April 24, 2020

Dear Residents/Family Members,

This memo is just to update you on our status. Currently, Clarewood House has had **NO** resident or staff COVID-19 infections! If that should change, we would send you a memo explaining, which area is affected, and whether it is a resident or staff person with the infection. We continue to follow all the recommended policies and procedures to help prevent the spread of the virus. This includes keeping our residents shielded from visitors and family. We know this has been extremely difficult for all of us. We appreciate your cooperation and understanding. Unfortunately, we anticipate that HHS, (Health and Human Services) will keep this visitation ban in effect until the end of May. We will keep you informed when rules are relaxed.

We are so thankful for ALL our wonderful staff from all departments who are doing all the extra procedures to keep our residents safe and who continue to provide services, as best we can.

All of our staff are now wearing face masks. We now require that all residents wear face masks when leaving their apartments. Thank you to our Resident Association President, Dixie Mullins, along with her helpers who have sewn dozens of face masks and Isolation Gowns for our Nursing Staff! We have a handful of cloth facemasks from Dixie and other donors that are available at the front desk, as supplies last. If you do not have a mask, you can wear a bandana or scarf to cover your nose and mouth. Maybe family members can also help provide a mask to their loved one.

We want to remind everyone that our activity directors and other staff are here to assist residents who want to Skype or use Facetime to connect with friends and family. Chaplain Will has his Sunday service at 11am on Channel 3.1 We appreciate all your prayers and look forward to opening up once again.

Patrick Pheifer
Executive Director